# We help you with the best possible Service.











#### **ABOUT RYCOBEL: 3 DIVISIONS**

Rycobel is a dynamic and growing company located in Deerlijk, Belgium. Rycobel is made up in 3 divisions:







Measure

**Improve** 

Service

### OUR MISSION: BRINGING COMPETITIVE ADVANTAGE

Rycobel brings competitive advantage by supplying and maintaining equipment to measure and improve product characteristics. To engage a loyality mission, the company strives to close partnerships that offers customers an absolute added value. The goal of Rycobel is to think together with the customer about the business or technical need and propose the adequate solution to bring competitive advantage.

"We work for several years with Rycobel. Every time we have a question, they are ready to help us with expertise and advice. We have a good follow up and can count on an excellent support." Lano NV

#### ISO CERTIFICATION

Over the past 40 years Rycobel has built up experience and knowledge in many industrial sectors.

To help clients and deliver the highest levels of service, Rycobel gained the ISO 9001:2008 certification.

ISO certification guarantees that the company has fully submitted its quality control procedures.

### OUR VALUES: THE HEART OF OUR COMPANY CULTURE

- Integrity
- Experience
- Engagement
- Teamwork
- Helpful

#### **OUR SERVICE TEAM**

Our talented team of testing specialists and engineers work together to provide you with the best possible on-going support. Whether you need:

- Turnkey installation with start-up
- Warranty maintenance & calibration contracts
- Maintenance for industrial department
- Full-service contract
- Calibration for your testing equipment
- Hands-on training on equipment
- Application training
- Telephone support by a product specialist



#### Installation

By having your equipment and systems professionally installed, you can be confident that your equipment will be up and running perfectly right from the start. Our Rycobel service team will install and configure your equipment according to your specific needs and technical requests.

#### Calibration service

A Rycobel engineer will come to your site to carry out a calibration and verify your equipment's performance. Calibrations and repairs are driven by our ISO 9001–2008 system. The result of using ISO 9001–2008 is shorter lead times, high delivery reliability and consistently high quality of services and products.



# Equipment qualification



We offer three types of protocol that are used to validate instrument performance satisfies regulatory requirements: IQ OQ & PQ.



# Application training

After 40 years of expertise, Rycobel can provide in-depth training services that assist you in developing and applying the best test methods for your products. We help you to gain confidence and foresight into your product to improve your competitiveness.



Educational programs:

- Seminars
- Workshops
- In-House Programs
- Product training





#### **Analysis**

We analyze your production process for static electricity & compressed air consumption.





## Repair and service

Rycobel repairs your equipment either on site or at our repair center, fast and reliably.

#### **Contact**

Do you have any technical or application-related questions? Talk to us directly by calling our technical helpline: +32 56 78 21 79 or fill in the form on our website www.rycobel.com/service.



